



Technology Use Policy

Approved by: Eastern Counties Regional Library Board
Approved Date: March 29, 2018
Effective Date: February 1, 2019

Access to public computers and WiFi is available free of charge at every Eastern Counties Regional Library (ECRL) branch. The specific software, hardware and functionality may vary from location to location.

To ensure equitable access, daily time limits may be implemented at some branches. Access may be limited on occasion due to planned activities.

Users are responsible for their actions and activity. Improper use of library devices or wireless Internet (WiFi) may lead to the suspension or loss of privileges.

Internet Service

Customers use the library's devices and Internet connection at their own risk. ECRL is not responsible for equipment malfunction or the loss or transmission of users' data.

Use of the library's wireless access is subject to the **Internet Use Policy**.

The library does not censor access to materials on the Internet or protect users from information they may find offensive. However, some materials are inappropriate for viewing in a public space. Staff may end a session if inappropriate content is displayed on either a library-owned or personal device.

As with other library materials and services, supervision of a child's access to technology is the responsibility of the parent/legal guardian or person who has signed the child's library card.

Staff Assistance

If requested by a customer, staff may provide assistance with the customer's personal device(s) in accordance with staff skill and comfort levels.

In the course of providing assistance, it may be necessary for library staff to operate, change settings, and/or install/update software on a customer's device (in person or remotely). ECRL is not responsible for equipment malfunction or the loss or transmission of users' data as a consequence of staff assistance.

It is the customer's responsibility to understand and follow the warranty stipulations for their device(s).

Questions?

If you have any questions or concerns about this policy or its related procedures please contact the Chief Librarian at 902-747-2597.